



## **Cirrus Research plc Noise Measurement Instrument Warranty Information**

1. This document is a summary of the full warranty document and explains the Cirrus Research plc warranty in ordinary English; not in legal or complex terms.
2. The warranty covers any acoustic instrument such as a sound level meter, acoustic calibrator, real time acoustic analyser or personal sound exposure meter (dosemeter) manufactured by Cirrus Research plc after 1st September 2011.
3. The warranty covers all faults on the instrument resulting from manufacturing defects for the period defined in para (5) below, including minor accidental damage except to the microphone.
4. The warranty excludes damage to the instrument(s) caused by the use of any accessories or components not specified or recommended by Cirrus Research plc.
5. The period of the warranty is 2 (two) years or 104 weeks from the date of purchase as a new instrument from Cirrus Research plc or their formally approved distributors OR 130 weeks from the date the instrument passed its final manufacturing inspection at Cirrus Research plc - whichever is the shorter.
6. Any rechargeable battery only has the battery manufacturer's one year warranty however there will be a reduced charge for replacing rechargeable batteries during the annual "Routine Verification" process. (Commonly referred to as "Annual Recalibration")
7. No warranty is offered for used equipment unless a special arrangement is made and a written confirmation of the warranty is given by Cirrus Research plc.
8. On completion of the routine verification by Cirrus Research plc, the instrument will automatically be given an additional free one year warranty.
9. There will be a charge for this routine verification and the price is published in the Service Price List.
10. The customer is responsible for all shipping, duty and other charges relating to the routine servicing and calibration of the instruments.
11. Where the instrument is deemed to be faulty due to manufacturing defects, Cirrus Research plc will cover the shipping, duty and other charges relating to the repair of the instrument. Cirrus Research plc reserves the right to decline an instrument under the warranty where there is clear evidence of damage or where no fault is found. In these cases, the customer will be liable for any shipping, duties or charges.
12. It follows that should the instrument be routinely verified by Cirrus Research plc every year, the warranty is effectively continuous to a maximum of 15 (fifteen) years from the date of purchase.
13. Cirrus Research endeavour to ensure stocks of instrument components for the full fifteen year period but do not guarantee to do so as certain components do become obsolete or discontinued.
14. If a sub-component becomes obsolete and stocks are depleted then Cirrus Research will endeavour to facilitate a repair but will not offer the same length guarantee.
15. In the event of any dispute on the terms of the warranty Cirrus Research plc will accept pendulum arbitration by the United Kingdom Institute of Acoustics Ltd.
16. The warranty does not in any way reduce any legal right of the buyer or user of the sound level meter; it is in addition to all legal rights determined by the European Union.
17. Cirrus Research plc reserves the right to amend or update these terms and conditions without prior notice.